

TERMS OF USE

1. By using the website www.resourcemultimedia.com and any application software for any platform (iPhone, Windows, Blackberry, Android etc.) that you may download (collectively, the "Website") and the services provided through the Website ("Service(s)"), you have consented to these terms of use ("Terms of Use"). Website is the property of Resource Multimedia Inc. ("Resource Multimedia", "us", "we", or "our"). If you do not agree to the Terms of Use, do not use this Website.
2. We reserve the right to change these Terms of Use at any time without any notice to anyone. It is your responsibility to check these Terms of Use periodically for changes. The current version of these Terms of Use can always be found on our Website. Your continued use of the Website following the posting of changes will mean that you accept and agree to the changes. Additional terms and conditions may apply to specific portions or features of the Website, including promotions or other similar features, all of which terms are made a part of these Terms of Use by this reference. As long as you comply with these Terms of Use, we grant you a personal, non-exclusive, non-transferable, limited privilege to enter and use the Website.

Eligibility

3. By using the Website, you represent and warrant that you have the right, authority, and capacity to enter into these Terms of Use and to abide by all of the terms and conditions set forth herein.
4. You must be 18 years of age or older, or the legal age to form a binding contract in your jurisdiction if that age is greater than 18 years of age, to use the Website and Services. If you are between the ages of 13 and 18 or the applicable age of majority in your jurisdiction, you can use the Website or Services only under the supervision of a parent or guardian who has agreed to the Terms of Use. If you are under the age of 13, you may not use the Website or Services.
5. If you are the parent or legal guardian of a child under the age of 18, you may use the Website or Services on behalf of such minor child. You represent and warrant that you are the parent or legal guardian of such child.
6. The Website is administered in Canada and intended for Canadian users; any use outside of Canada is at the user's own risk and users are responsible for compliance with any local laws applicable to their use of the Services or the Website. Not all Services discussed, referenced, provided, or offered through or on the Website are available to all persons or in all geographic locations, or appropriate or available for use outside Canada. Resource Multimedia reserves the right to limit the provision of any feature, product, or service to any person or geographic area. Any offer for any feature or Services made on the Website is void where prohibited.

Website Data

7. All text, graphics, user interfaces, visual interfaces, photographs, trade-marks, logos, sounds, music, artwork, and computer code (collectively, "Website Data"), including but not limited to the design, structure, selection, coordination, expression, "look and feel", and arrangement of such Website Data, contained on the Website is owned and controlled by Resource Multimedia, and is protected by copyright, and trade-mark laws, and various other intellectual property rights and unfair competition laws. No part of the Website and no Website Data may be copied, reproduced, republished, uploaded, posted, publicly displayed, encoded, translated, transmitted or distributed, in any way (including "mirroring") to any other computer, server, website or other medium for publication or distribution or for any commercial enterprise, without our express prior written consent or as provided for in these Terms of Use.

Content

8. Through the Website and Services you will be provided with access to Resource Multimedia articles, photos, and other multimedia content (the "Content"). You understand and agree that all Content belongs to Resource Multimedia or its third party licensors / customers, and you may use the Content only as permitted by this Agreement and license. The Content is protected by Canadian and foreign copyright laws. If you use the Content in a way that is not clearly allowed by this Agreement, you are violating your agreement with us and may be violating copyright, trade-mark, and other laws. In that case, we automatically revoke your license to

use the Content and you must immediately destroy any copies you have made. All right, title, and interest in and to the Content remains with Resource Multimedia or its third party licensors. All rights not expressly granted are reserved.

9. Real estate members must pay to Resource Multimedia a fee in order to access the Content and for this limited license to use the Content. The Content is available to you at a monthly cost in consideration for the acceptance of the terms of this Agreement.

10. Only members of accredited media are granted access to the media portal of the Website.

IF YOU ARE A REAL ESTATE PROFESSIONAL (AGENT, BROKER, ETC.), YOU MAY NOT REGISTER WITH THE WEBSITE AS A MEDIA MEMBER AND YOU MUST BECOME A MEMBER THROUGH THE REAL ESTATE PROFESSIONAL PORTAL.

Permitted Uses and Rights

11. You may do the following with the Content:
- a) use the feature articles, images and/or other multimedia content on print publications or websites, e-zines, blogs, including those featuring advertising, editorial content, consumer merchandise, and social media; and
 - b) publish and share content "share" content on a website(s) and social media sites, provided that you supply Resource Multimedia with reporting metrics, including Page Views, if requested. Resource Multimedia has the right to disallow the use of its Content at any time to any website for any reason.

Prohibited Uses and Restrictions

12. You may not do any of the following with the Content:
- a) remove Resource Multimedia attributions, symbols, or author bylines;
 - b) defame, distort, or manipulate any photo or other multimedia content on the Website;
 - c) post photo(s) or other multimedia content separately where they are originally posted in conjunction with an article. Photo(s) and other multimedia content must accompany the specific article with which they are distributed, and may not be used in any other capacity;
 - d) change or distort any article in such a way that would change its intended meaning;
 - e) use the Content in any way that could be considered defamatory, libelous, pornographic, obscene, immoral, or fraudulent;
 - f) use the Content as part of a trade-mark, service mark, business name, or logo;
 - g) re-sell, distribute, or sub-license the Content to any third party;
 - h) use, copy, distribute, or modify the Content if you are a direct or indirect competitor to Resource Multimedia;
 - i) use the Content in a way that disparages or devalues Resource Multimedia or its clients' business, reputation, or goodwill;

- j) modify Resource Multimedia's articles for the purposes of developing a CPC (cost-per-click) or CPA (cost-per-action) model;
- k) use the identity of Resource Multimedia's customers appearing on this Website in order to solicit competing advertising business from such customers or to disparage Resource Multimedia;
- l) attempt to interfere with the operation of this Website or any linked website in any way; or
- m) provide any false information on the Website sign-up form.

No Warranty

13. ALL CONTENT ON THIS WEBSITE IS PROVIDED TO YOU ON AN "AS IS" "AS AVAILABLE" BASIS WITHOUT WARRANTY OF ANY KIND EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. RESOURCE MULTIMEDIA MAKES NO WARRANTY AS TO THE ACCURACY, COMPLETENESS, CURRENCY, OR RELIABILITY OF ANY CONTENT AVAILABLE THROUGH THIS WEBSITE. YOU ARE RESPONSIBLE FOR VERIFYING ANY INFORMATION BEFORE RELYING ON IT. USE OF THE WEBSITE AND THE CONTENT AVAILABLE ON THE WEBSITE OR LINKED TO BY THE WEBSITE IS AT YOUR SOLE RISK.

Your Use of the Website

14. You may not use any deep-link, page-scrape, robot, spider, or other automatic device, program, algorithm, or methodology, or any similar or equivalent manual process, to access, acquire, copy, or monitor any portion of the Website or any Content, or in any way reproduce or circumvent the navigational structure or presentation of the Website or any Content, to obtain or attempt to obtain any materials, documents, or information through any means not purposely made available through the Website. We reserve the right to bar any such activity.
15. You may not attempt to gain unauthorized access to any portion or feature of the Website by hacking, password mining, or any other illegitimate means. You may not probe, scan, or test the vulnerability of the Website or any network connected to the Website, nor breach the security or authentication measures on the Website or any network connected to the Website. You may not reverse look-up, trace, or seek to trace any information on any other user of or visitor to the Website, or any other of our customers, including any Resource Multimedia account not owned by you, to its source, or exploit the Website or any service or information made available or offered by or through the Website, in any way where the purpose is to reveal any information, including but not limited to personal identification or information, other than your own information, as provided for by the Website.
16. You agree that you will not take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the Website or our systems or networks, or any systems or networks connected to the Website or to us.
17. You agree not to use any device, software, or routine to interfere or attempt to interfere with the proper working of the Website or any transaction or Service being conducted on the Website, or with any other person's use of the Website.
18. You may not disguise the origin of any message or transmittal you send to us on or through the Website or any Services offered on or through the Website. You may not pretend that you are, or that you represent, someone else, or impersonate any other individual or entity.
19. You may not use the Website, Services, or Content for any purpose that is unlawful or prohibited by these Terms of Use, or to solicit the performance of any illegal activity or other activity which infringes our rights or the rights of others.
20. You may not post any content to the Website which is inappropriate, offensive, or untrue. The information that you provide us must be true, correct, accurate, and reliable. You must not, either through any act (including but

not limited to posting your personal details on the Website) or omission, mislead, or deceive anyone while using the Website, Services, or Content.

Accounts, Passwords, and Security

21. Certain features or services offered on or through the Website require you to open an account (including setting up a user name and password). You are entirely responsible for maintaining the confidentiality of the information you hold for your account, including your password, and for any and all activity that occurs under your account as a result of your failure to keep this information secure and confidential. You agree to notify us immediately in writing of any unauthorized use of your account or password, or any other breach of security. You may be held liable for losses incurred by us or any other user of or visitor to the Website due to someone else using your Resource Multimedia user name, password, or account as a result of your failing to keep your account information secure and confidential. You may not use anyone else's Resource Multimedia user name, password, or account at any time without that person's express permission.

Fees and Charges

22. Fees paid for the Services and Content are non-refundable. You agree to pay to Resource Multimedia all applicable fees for the Services and Content, including, but not limited to, the fee for the applicable subscription, taxes, and other charges levied by domestic or foreign governments. Resource Multimedia reserves the right to change the fees from time to time in its sole discretion. The fees for the Services and Content are billed to the credit card you have specified for your payments for the Services and Content. Resource Multimedia is not responsible for any expenses or charges (for example, for exceeding credit card limits) resulting from the fees and charges billed by Resource Multimedia. Resource Multimedia may, in its sole discretion, suspend, or cancel delinquent accounts and/or refuse the holders of such accounts access to the Services and Content.
23. You hereby authorize Resource Multimedia (through its payment card processing service provider) to charge the credit card you provide in your account. Resource Multimedia or its payment card processing service provider will send you a receipt to your email address listed in your account.
24. If you choose a monthly subscription, you agree that your credit card will automatically be charged by Resource Multimedia (through its payment card processing service provider) each month in your subscription. If you wish to terminate your subscription and avoid a charge for a subsequent month, you must do so at least sixty (60) days before the monthly renewal date of your subscription (the monthly renewal date is the same day of the month that you first subscribed). Resource Multimedia will not send you a monthly statement. You may only cancel your monthly subscription by contacting Resource Multimedia Customer Care via email at: info@resourcemultimedia.com. If you revoke authorization to charge your card, or if for any reason your card issuer does not pay Resource Multimedia, Resource Multimedia may suspend the Services, revoke your limited license to the Content, and/or terminate the Agreement formed by these Terms of Use.
25. Resource Multimedia may modify its prices at any time. If Resource Multimedia modifies its price for any monthly subscription which renews automatically, Resource Multimedia will give you notice of the new prices at least sixty (60) days before the beginning of the renewal term in which the new prices will be effective. If you have received such a notice and do not cancel your subscription, you agree to the new prices and authorize Resource Multimedia to charge your credit card accordingly.
26. If you believe you have been incorrectly charged, you must notify us of such disputed charges within the time provided for in your credit card agreement or you waive your right to dispute those charges. Please contact Resource Multimedia Customer Care at 1.855.389.5239 or by email at info@resourcemultimedia.com, so that we can review your account. Resource Multimedia may require you to describe the dispute in writing. Any written communications concerning disputed amounts owed must be sent by email at info@resourcemultimedia.com.

Privacy

27. Our Privacy Policy applies to use of this Website, and its terms are made a part of these Terms of Use by this reference. The current version of our Privacy Policy can always be viewed [below](#).

Links to Other Sites

28. This Website may contain links to other independent third-party websites ("Linked Sites"). Linked Sites are provided solely as a convenience to our visitors. Linked Sites are not under our control, and we are not responsible for and do not endorse the content of such Linked Sites, including any information or materials contained on such Linked Sites. You will need to make your own independent judgment regarding your interaction with these Linked Sites.

Disclaimers

29. WE DO NOT PROMISE THAT THE WEBSITE OR ANY CONTENT, SERVICE, OR FEATURE OF THE WEBSITE WILL BE ERROR-FREE OR UNINTERRUPTED, OR THAT ANY DEFECTS WILL BE CORRECTED, OR THAT YOUR USE OF THE WEBSITE WILL PROVIDE SPECIFIC RESULTS. THE WEBSITE, SERVICES, AND ITS CONTENT ARE DELIVERED ON AN "AS-IS" AND "AS-AVAILABLE" BASIS. ALL INFORMATION PROVIDED ON THE WEBSITE IS SUBJECT TO CHANGE WITHOUT NOTICE. WE CANNOT ENSURE THAT ANY FILES OR OTHER DATA YOU DOWNLOAD FROM THE WEBSITE WILL BE FREE OF VIRUSES OR CONTAMINATION OR DESTRUCTIVE FEATURES. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF ACCURACY, NON-INFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE. WE DISCLAIM ANY AND ALL LIABILITY FOR THE ACTS, OMISSIONS, AND CONDUCT OF PROVIDERS AND ANY THIRD PARTIES IN CONNECTION WITH OR RELATED TO YOUR USE OF THE WEBSITE AND/OR ANY SERVICES. YOU ASSUME TOTAL RESPONSIBILITY FOR YOUR USE OF THE WEBSITE AND ANY LINKED SITES. YOUR SOLE REMEDY AGAINST US FOR DISSATISFACTION WITH THE WEBSITE, SERVICES, OR ANY CONTENT IS TO STOP USING THE WEBSITE, SERVICES, OR CONTENT. THIS LIMITATION OF RELIEF IS A PART OF THE BARGAIN BETWEEN THE PARTIES.

The above disclaimer applies to any damages, liability, or injuries caused by any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communication line failure, theft or destruction of or unauthorized access to, alteration of, or use, whether for breach of contract, tort, negligence, or any other cause of action.

30. We reserve the right to do any of the following, at any time, without notice: (1) to modify, suspend, or terminate operation of or access to the Website, or any portion of the Website, for any reason; (2) to modify or change the Website, or any portion of the Website, and any applicable policies or terms; and (3) to interrupt the operation of the Website, or any portion of the Website, as necessary to perform routine or non-routine maintenance, error correction, or other changes.

Limitation of Liability

31. We will never be liable to you for any indirect, consequential, exemplary, incidental, or punitive damages, including lost profits, even if we have been advised of the possibility of such damages. If, notwithstanding the other provisions of these Terms of Use, we are found to be liable to you for any damage or loss which arises out of or is in any way connected with your use of the Website, any Services, or any Content, our liability shall in no event exceed \$250 Canadian Dollars.

Indemnity

32. You agree to indemnify and hold us, our officers, directors, shareholders, predecessors, successors in interest, employees, agents, legal and professional advisors, subsidiaries, and affiliates, harmless from any demands, loss, liability, claims, or expenses (including legal fees), made against us by any third party due to or arising out of or in connection with your use of the Website, Services, or Content.

Violation of These Terms of Use

33. We reserve the right to disclose any information we have about you if such disclosure is necessary in order to (1) comply with a court order or other legal process, (2) enforce these Terms of Use, (3) respond to claims that any such data violates the rights of others, or (4) protect our rights, property, or personal safety or those of our employees, users, of or visitors to the Website, and the public.

34. We may terminate and/or suspend your registration immediately, without notice, if there has been a violation of these Terms of Use or other policies and terms posted on the Website by you or by someone using your credentials. We may also cancel or suspend your registration for any other reason, including inactivity for an extended period, but will attempt to notify you in advance of such cancellation or suspension. We shall not be liable to you or any third party for any termination of your access to the Website and/or the Services. You agree not to attempt to use the Website and/or the Services after any such deletion, deactivation, or termination. You also agree that any violation by you of these Terms of Use will constitute an unlawful and unfair business practice, and will cause irreparable harm to us, for which monetary damages would be inadequate, and you consent to us obtaining any injunctive or equitable relief that we deem necessary or appropriate in such circumstances. These remedies are in addition to any other remedies we may have at law or in equity.
35. We may, in our sole discretion and without prior notice to you, terminate your access to the Website, for cause, including, but is not limited to (1) violation of the terms of your limited license to use the Content, (2) requests by law enforcement or other government agencies, (3) a request by you, (4) discontinuance or material modification of the Website or any Services offered on or through the Website, or (5) unexpected technical issues or problems.
36. If we do take any legal action against you as a result of your violation of these Terms of Use, we will be entitled to recover from you, and you agree to pay, all reasonable legal fees and costs of such action, in addition to any other relief granted to us. You agree that we will not be liable to you or to any third party for termination of your access to the Website for any reason.

Governing Law; Dispute Resolution

37. You agree that all matters relating to your access to or use of the Website, including all disputes, will be governed by the laws of the Province of Ontario, Canada. Any dispute arising from these Terms of Use, the Website, Services, or Content shall be determined by and the parties attorn to the Court of competent jurisdiction in the Province of Ontario, Canada.

Miscellaneous

38. If any of the provisions of these Terms of Use are held by a Court of competent jurisdiction to be void or unenforceable, such provisions shall be limited or eliminated to the minimum extent necessary and replaced with a valid provision that best embodies the intent of these Terms of Use, so that these Terms of Use shall remain in full force and effect.
39. These Terms of Use constitute the entire agreement between you and us with regard to your use of the Website, and any and all other written or oral agreements or understandings previously existing between you and us with respect to such use are hereby superseded and cancelled.
40. We will not accept any counter-offers to these Terms of Use, and all such offers are hereby categorically rejected. Our failure to insist on or enforce strict performance of these Terms of Use shall not be construed as a waiver by us of any provision or any right we have to enforce these Terms of Use, nor shall any course of conduct between us and you or any other party be deemed to modify any provision of these Terms of Use. These Terms of Use shall not be interpreted or construed to confer any rights or remedies on any third parties.

Feedback and Information

41. Any feedback you provide at this site shall be deemed to be non-confidential. Resource Multimedia shall be free to use such information on an unrestricted basis.
42. The information contained in this Website is subject to change without notice.

WEBSITE PRIVACY POLICY

1. Privacy

Resource Multimedia Inc. ("us," "we," "our", or "Resource Multimedia") respects the privacy rights of our customers, visitors, and other users of our online social media, video, publishing, and press release distribution services (collectively, "Services") and multimedia content ("Content") provided through our website and any application software for any platform (iPhone, Windows, Blackberry, Android etc.) that you may download (collectively, the "Website"). We created this Website privacy policy ("Privacy Policy") to give you confidence as you visit and use the Website, and to demonstrate our commitment to the protection of any personal information we hold.

Resource Multimedia is responsible for the personal information we collect and hold. To ensure this accountability, we have developed this Privacy Policy and trained our employees about our policies and practices.

This Privacy Policy is only applicable to the Website. Our website contains links to other sites. Those sites are not governed by this Privacy Policy. Your use of the Website is governed by this Privacy Policy and the Terms of Use.

2. Website Data Collected

We automatically track and collect the following categories of information when you visit our Website: (1) IP (which stands for Internet Protocol) addresses; (2) domain servers; (3) types of computers accessing the Website; (4) types of web browsers used to access the Website; (5) referring source which may have sent you to the Website; and (6) other information associated with the interaction between your browser and the Website (collectively, "Website Data").

3. Personal Information Collected

We provide our Services and Content through our Website. In order for you to access certain areas of the Website, we require you to provide us with certain personal information that identifies you, or from which your identity could be deduced ("Personal Information"). Personal Information includes: (1) Contact Data (such as your e-mail address and Resource Multimedia password); (2) Demographic Data (such as your gender and your postal code / zip code); and (3) Professional Data (such as the name of your business or employer, your areas of interest, etc.). If you communicate with us by, for example, e-mail or letter, any information provided in such communication may be collected as Personal Information. If we did not collect and use your Personal Information we could not provide you with our Services and Content.

You may choose not to provide us with any Personal Information. In such an event, you can still access and use much of the Website; however you will not be able to access and use those portions of the Website that require your Personal Information.

If you access any Services or Content requiring a user name and password, you are solely responsible for keeping such items strictly confidential.

4. Credit and Debit Card Information

Payment details, including name, surname, billing address, and debit and credit card information, submitted to Resource Multimedia ("Payment Details") will be processed by our online payment provider PayPal who will process, store, and transfer such information outside of Canada in accordance with its own privacy policy. Please note that Resource Multimedia does not accept any responsibility or liability for PayPal's privacy policy. By submitting your Payment Details you consent to such transfer, storage, and processing by PayPal. All payment transactions will be encrypted using SSL technology. Resource Multimedia and PayPal will take all steps reasonably necessary to ensure that your data is treated securely. Please view PayPal's privacy policy here:

https://cms.paypal.com/us/cgi-bin/marketingweb?cmd=_render-content&content_ID=ua/Privacy_full&locale.x=en_US

Certain Payment Details will be retained by Resource Multimedia for administrative and legal purposes and will be treated in accordance with this Privacy Policy. These Payment Details will be stored on Resource Multimedia servers for approximately 6 months after the expiration of any purchase or subscription, and thereafter the Payment Details will be deleted from Resource Multimedia servers.

5. Website Tools

We also collect other information, which may include Personal Information that you voluntarily provide to us when you use some of the Website's interactive tools and services ("Website Tools"), such as searching and browsing for Content. We also collect information you provide voluntarily through the Website and through responses to questionnaires and surveys. Some of the free Website Tools on our site ask you for Personal Information.

6. Cookies

"Cookies" are computer files that are placed on your computer by a website. In these files various pieces of information can be stored, from user identification and preferences to activities conducted while browsing the Website. You may block cookies or delete cookies from your computer if you wish but must do so at your own cost and responsibility. If you do block or disable cookies, you may not have access to the entire set of features of our Website.

Generally, we use "cookies" to customize your experience on our Website and to store your password so you do not have to re-enter it each time you visit the Website.

We do not link the information stored in these cookies directly to any of your Personal Information you submit while on the Website.

7. Website Analytics

We may use third party website analytics services with our Website. The information tracked by these services includes, but is not limited to, pages visited, users' browsers and operating systems, users' approximate geographic location, users' internet service providers, length of time spent on pages, and how users reached our Website. We use this data to generate statistics which help us to optimize our Website and improve the user experience. Analytics data is stored on third party servers, not on Resource Multimedia's servers. These services track individual users based on anonymous IP addresses. Please note that if you have an account with Resource Multimedia, we may be able to link your personal information with the browsing information tracked by the third party analytics service provider.

8. Storage of Information

We store all Website Data and review postings indefinitely, even after they are deleted, and may retain such information elsewhere. We store all Personal Information until you request that we amend or delete it, in which case we may still end up retaining some of that information for the reasons described in Section 13 below.

9. Personal Information Protection and Electronic Documents Act

From January 1, 2004, all businesses engaged in commercial activities must comply with the Personal Information Protection and Electronic Documents Act ("PIPEDA") and the Canadian Standards Association Model Code for the Protection of Personal Information that it incorporates. PIPEDA gives you rights concerning the privacy of your personal information.

10. Resource Multimedia's Use of Your Information

We may use your Contact Data to send you information about Resource Multimedia or our products, Services or Content, to contact you when required, including to inform you of Services and Content, and in conjunction with your use of certain Website Tools. We may use your Personal Information to customize your experience on the Website, in e-mails, and in other communications, displaying content that we think is appropriate for you. We may use your Personal Information to provide you with targeted advertising.

11. Information Sharing

We share certain categories of information we collect from you in the ways described in this Privacy Policy. We may share Demographic Data with advertisers and other third parties only on an aggregate (i.e., non-personally-identifiable) basis. We also share Personal Information with our business partners who assist us by performing core services related to our operation of the Website and/or by making certain Website Tools available to our users. Those business partners shall be bound to uphold the same standards of security and confidentiality that we have promised to you in this Privacy Policy, and they will only use your Personal Information to carry out their specific business obligations to Resource Multimedia and to provide your requested Service and Content. We may also transfer information about you to third parties in connection with a merger, sale, or acquisition by or of Resource Multimedia. Resource Multimedia does not provide your Personal Information to any third parties for their promotional purposes, although certain Services and Content provided to you through the website may be paid for by third parties.

12. Confidentiality

Except as otherwise provided in this Privacy Policy, we will keep your Personal Information private and will not share it with third parties, unless we believe in good faith that disclosure of your Personal Information or any other information we collect about you is necessary to: (1) comply with a court order or other legal process; (2) protect the rights, property, or safety of Resource Multimedia or another party; (3) enforce our Terms of Use; or (4) respond to claims that any posting or other content violates the rights of third-parties.

13. Controlling and Correcting Your Personal Information

Since we use your Personal Information to provide Services and Content to you, it is important that your Personal Information be accurate and up-to-date. If any of your Personal Information changes, please advise us so that we can make any necessary changes (you must either write to us directly at the address or email set out in Section 22 below or, if you are a registered user of our Website, you can modify some of your Personal Information you have included in your profile).

Upon your written request, we will use commercially reasonable efforts to delete your account and the Personal Information in your profile; however, it may not be possible to remove your account without some residual information being retained by us. Registered users who wish to close their account should contact info@resourcemultimedia.com.

If we hold Personal Information about you and you can establish that it is not accurate, complete, and up-to-date, we will take reasonable steps to correct it.

14. Access to Your Personal Information

You may ask for access to any Personal Information we hold about you. Summary information is available on request. More detailed requests that require archive or other retrieval costs may be subject to our normal professional and disbursement fees.

Your rights to access your Personal Information are not absolute. We may deny access when:

- Denial of access is required or authorized by law;
- Information relates to existing or anticipated legal proceedings against you;
- When granting you access would have an unreasonable impact on other people's privacy;
- When to do so would prejudice negotiations with you;
- To protect our rights and property; and
- Where the request is frivolous or vexatious.

If we deny your request for access to, or refuse a request to correct your Personal Information, we shall explain why.

15. Public Information

Any information that you may reveal in a review posting or other online discussion or forum is intentionally open to the public and is not in any way private. You should carefully consider before disclosing any personally identifiable information in any public forum. What you have written may be seen and/or collected by third parties and may be used by others in ways we are unable to control or predict.

16. Security

The security of your Personal Information is important to us. We take reasonable precautions to ensure that your Personal Information is kept safe from loss, unauthorized access, modification, or disclosure. Among the steps taken to protect your Personal Information are:

- Premises security;
- Restricted file access to personal information;
- Deploying technological safeguards like encryption and security software and firewalls to prevent hacking or unauthorized computer access; and
- Internal password and security policies.

"Phishing" is a fraudulent practice designed to steal your Personal Information. If you receive an e-mail that looks like it is from Resource Multimedia asking you for your Personal Information, do not respond. We will never request your password, user name, credit card information, or other Personal Information through e-mail.

A website cannot be completely absolutely protected against intentional or malicious intrusion attempts. Further, we do not control the devices or computers or the internet over which you may choose to send Personal Information and cannot, therefore, prevent such interceptions or compromises to your Personal Information while in transit to us. If we learn that your Personal Information has been disclosed in a manner that is not in accordance with this Privacy Policy, we will use reasonable efforts to advise you of the disclosure as soon as reasonably possible.

17. Lost or Stolen Information

You must promptly notify us in writing at the address or email set out in Section 22 below if your Contact Data is lost, stolen, or used without your permission. In such an event, we will remove that Contact Data from your account and update our records accordingly.

18. Links to Other Websites

Website contains links to third party websites to which Resource Multimedia has no affiliation. We do not share your personal information with those websites and we are not responsible for their privacy practices. Some websites may be similar to our Website. Please be cautious that you may be on a different site and that this Privacy Policy only covers our Website. Should you decide to visit one of these third party websites, we recommend that you read its privacy policy.

19. Updates and Changes to Privacy Policy

Since we regularly review all of our policies and procedures, we may change our Privacy Policy from time to time. All changes will be posted on our website. In all cases, use of information we collect is subject to the Privacy Policy in effect at the time such information is collected.

20. E-mail

You should be aware that e-mail is not an entirely secure medium. You should be aware of this when using e-mail to send or receive personal or confidential information

21. Limitation of Liability

We make no guarantee as to security, integrity, or confidentiality of any information transmitted to or from our Website, or stored within our Website. Beyond our reasonable care to safeguard your information while in transit, Resource Multimedia does not guarantee the absolute security of electronic communications or transmissions since any transmission made over the internet by anyone individual runs the risk of interception.

You assume the sole risk of transmitting your Personal Information as it relates to the use of our Website, and for any data corruptions, intentional interceptions, intrusions, or unauthorized access to Personal Information, or of any delays, interruptions to or failures preventing the use our Website. In no event shall we be liable for any direct, indirect, special,

consequential, or monetary damages, including fees and penalties in connection with your use of the Services provided by our Website or connectivity to or from this site to any other site.

22. Contacts

If you have any questions concerning our Privacy Policy, wish to write to us, or wish to access your personal information, please write to or call our Privacy Contact at:

Resource Multimedia Inc.
2 Foxtrot Drive
Stoney Creek, Ontario L8J 3S8

Phone: 1.855.389.5239
E-mail: info@resourcemultimedia.com

If you are not satisfied with our response, the Privacy Commissioner of Canada can be reached at:

112 Kent Street
Ottawa, Ontario K1A 1H3 1
Phone: 1.800.282.1376.

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